



**MOORTOWN**  
Primary School

# Wraparound Care

Spring / Summer term 2022

**Welcome!**



## Wraparound Care

Telephone number: 0113 2685915

Email: [moortownwraparound@spherefederation.org](mailto:moortownwraparound@spherefederation.org)

Opening hours		
	timings	charge pay via School Gateway
Before school	08.00 – 08.50 after 08.30: KS1 children are supervised; KS2 can go outside safely with their peers	£4.00
After school	15.15 – 17.00	£9.00

### We have:



qualified and experienced staff

### We offer:



a warm, friendly and safe environment



activities with their peers



time to complete homework tasks



opportunities for quiet time eg reading



opportunities for physical activity

### Snacks and drinks:

After school, we offer a healthy snack and a drink. A typical snack would be a variety of the following:



breadsticks or crackers



fruit



rice cakes



fresh fruit



vegetable sticks



fresh juice or water (available throughout the session)



The following pages provide you with information and sets out our policy (our terms and conditions) on a range of points:

-  Accidents
-  Admissions
-  Arrival & collection
-  Behaviour (adults)
-  Behaviour (children)
-  Changes
-  Complaints
-  Equal Opportunities
-  Illness
-  Medication
-  Payment
-  Privacy
-  Safeguarding
-  Special Educational Needs and Disability

## Accidents and first aid

Every precaution is taken to ensure the safety of the children at all times. There is always a first aider onsite and a first aid kit is available at all times. If your child has an accident whilst in our care, we'll tell you when you collect your child. We are fully insured.

## Admissions

Our club aims to be accessible to children and families from all sections of our local community. Admission to the club is organised by school and we use a waiting list system when the need arises. The waiting list will be operated on a first come, first served basis, with the exception of siblings who will have priority for the same days as a sibling already attending.

We require a completed set of registration forms for your child before they can attend the club. This information will be treated as confidential and will be stored appropriately.

Re-enrolment for September is required at the end of the summer term. We cannot keep a place open for your child unless you complete a new registration form.

## Arrival and collection of children

Arrival and collection is via the main entrance and the club is held in The Space and the library. Children can be dropped off at the morning club at any time during the session.

At the end of the morning session, children in KS1 and those who are new to school will be escorted to their classroom by a staff member. Older children are free to meet up with their friends in the playground.

After school, KS1 children will be collected from their class or escorted to the club by a member of staff; KS2 children will make their own way to the club.

Please tell us if your child is being collected by someone different.

Children can be collected at any time during the allocated hours. All children must be signed out when collected from the evening session.

Wraparound care finishes at 5.00pm. If you're delayed for any reason, please telephone school to let us know. A late payment fee may be charged if you collect your child after 5.00pm. If your child remains uncollected after 5.30pm (30 minutes after wraparound care finishes) and you have not warned us that you will be delayed, and we have been unable to reach you or any of your emergency contacts, we will contact Social Care.

## Behaviour (adults)

We will not tolerate bullying; aggressive, confrontational or threatening behaviour; or behaviour intended to result in conflict from any parent, carer or visitor. Our school, including wraparound care, is a place of safety and security for the children who attend and the staff who work here, and we reserve the right to ban anyone exhibiting inappropriate behaviour from our premises.

## Behaviour (children)

Our Positive Relationship policy will be followed. Children are expected to follow the three school rules that they follow during the school day:



respect everyone and everything



keep your hands, feet and objects to yourself



follow instructions

We recognise that poor behaviour can occur from time to time for reasons that are not always evident, or as a result of special needs. We'll try to be flexible in order to accommodate such cases. However, if your child's behaviour poses an immediate danger to themselves or others, we will require you to collect them from school immediately. If all attempts at behaviour management fail, we will send to you a written letter to advise that your child is close to being excluded from the club. If there is another incident of challenging behaviour, we will exclude your child from the club.

## Changes

If you need to change the days that your child attends, please contact us. We try to accommodate such changes wherever possible.

Please remember that we need to know if your child will not be attending the club for any reason. If you know in advance of any days when your child will not be attending during the following week, please try to let school know by Thursday at the latest.

Contact us at [moortownwraparound@spherefederation.org](mailto:moortownwraparound@spherefederation.org) or call 0113 2685915.

## Complaints procedure

If you have any questions, comments or concerns, please feel free to speak to staff who are present or Clare Weekes, Head of School.

Contact us at [moortownwraparound@spherefederation.org](mailto:moortownwraparound@spherefederation.org) or call 0113 2685915.

[Read more about our Complaints Policy.](#)

## Equal opportunities

We provide a safe and caring environment, free from discrimination, for everyone in our community, including children with additional needs.

## Illness

We're unable to care for children who are unwell. If your child becomes unwell whilst attending wraparound care, we'll contact you and ask you to make arrangements for them to be collected. Please inform school of any infectious illness your child contracts. If your child has had sickness or diarrhoea, please do not send him or her to school, or wraparound care, for 48 hours after the illness has ceased.

## Medication

Please let us know if your child is taking prescribed medicine. If your child needs to take medicine whilst attending wraparound care, you'll need to complete a **permission to administer medication form** in advance.

## Payment of fees

The current fees are **£4.00 for a morning session** and **£9.00 for an afternoon session**.

Fees are payable in advance via School Gateway. Currently, we are not registered to accept Tax-Free Childcare or childcare vouchers but we are looking into this for the new term.

The price per session per child applies to all children. This is payable for all booked sessions including when your child is sick, or on holiday (regardless of the amount of notice given), or if school is unexpectedly closed for any reason.

We do not charge for bank holidays and professional training days when wraparound care is not available.

Please ensure that fees are paid promptly. Non-payment may result in your place being terminated. If you are having difficulty paying fees, please speak in confidence to Clare Weekes, Head of School.

## Privacy

We respect the privacy of the children attending wraparound care and the privacy of their parents or carers. The personal information that we collect about you and your child is used only to provide appropriate care for them, maintain our service to you, and communicate with you effectively. Our legal basis for processing the personal information relating to you and your child is so that we can fulfil our contract with you.

Any information that you provide is kept secure. Data that is no longer required\* is erased after your child has ceased attending wraparound care or they leave school.

We will use the contact details you give us to contact you via phone or email so that we can send you information about your child, arrangements and other relevant news, and also so that we can communicate with you regarding payment of our fees.

We will only share personal information about you or your child with another organisation if we:

 have a safeguarding concern about your child

-  are required to by government bodies or law enforcement agencies
-  engage a supplier to process data on our behalf (eg to take online bookings, or to issue invoices)
-  have obtained your prior permission
  
-  You have the right to ask to see the data that we have about yourself or your child, and to ask for any errors to be corrected. We will respond to all such requests within one month. You can also ask for the data to be deleted, but note that:
  -  we will not be able to continue to care for your child if we do not have sufficient information about them
  -  even after your child has left our care, we have a statutory duty to retain some types of data for specific periods of time\* so can't delete everything immediately

If you have a complaint about how we have kept your information secure, or how we have responded to a request to access, update or erase your data, you can refer us to the Information Commissioner's Office (ICO).

*\* We do need to retain certain types of data (such as records of complaints, accidents, and attendance) for set periods of time after your child ceases to be in our care, but we delete as much personal data as we can as soon as possible.*

[Read more about data protection here.](#)

## Safeguarding

We are committed to building a culture of safety in which the children in our care are protected from abuse and harm. Any suspicion of abuse is promptly and appropriately responded to. We comply with local and national child protection procedures and ensure that all staff are appropriately trained and that there is a designated member of staff on site at all times. For more details see our **Safeguarding Policy**.



## Special educational needs and disabilities

We make every effort to accommodate and welcome any child with special needs. We will work with parents or carers and relevant professionals to fully understand your child's specific requirements. We will endeavour to accommodate all children of all abilities, whilst working within the club's limitations. Each case will be considered individually and risk-assessed to ensure everyone's safety.

For more details on equal opportunities and special needs, see our **Equalities Policy**.



### Registration form

Child's name	Date of birth
Class teacher	Year group

### Required days for wraparound care

	Monday	Tuesday	Wednesday	Thursday	Friday
morning					
afternoon					

Please inform a member of staff if:



- your child will not be attending the club on a booked session
- anyone different is picking your child up

I give consent to the staff at the out of school club to access my child's records if needed (medical details and emergency contact details).

Signed (parent/carer)	Date

